

CREATIVE CARING

THROUGH A CRISIS



WHAT NURSING HOMES ARE DOING

The last two months have seen America's nursing homes facing one of their biggest challenges to date. But through those challenges have come incredible innovation. We asked nursing homes in Pennsylvania and West Virginia for the new ways in which they have engaged their staff and residents to keep them uplifted and connected. Here are some of their answers...

We did donuts, pizza, and a dress down day for our staff.

Our chaplain sends prayers and encouragement through email, which we are posting.

Our residents help make masks using directions posted on our local hospital's webpage.

We play over-head pager bingo and Jeopardy. The Jeopardy questions have been great conversation starters – so the games take a little longer than we anticipated – which is a good thing.

We put together packets of word games for anyone who wants them and called them Quarantine Quizzes.

We keep a list of what we have learned, so if next year something else comes, we're prepared.

We're doing calls via Facetime and Skype. We have a back window too where some family haven't missed a day to see their loved ones.

We added quotes and uplifting pictures to the resident hallways and doors.

We post video messages from residents to their families on the facility website, to which families can respond.

We created 'Pen Pals' within the facility to help residents maintain connections with each other.

We keep news to a minimum on the TVs and encourage uplifting programming.

We made paper airplanes and flew them down each hallway for all to see.

QUALITY INSIGHTS SAYS THANK YOU
for all you do to keep residents & staff safe, happy and healthy.