

# Capability Statement



Quality  
Insights

The healthcare improvement experts

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## Core Competencies

Quality Insights Inc. is a mission-driven company focused on using data and community solutions to improve health care quality and ultimately, health. As a trusted partner and neutral convener, we support and collaborate with government agencies, payers, providers, patients and families, and community organizations to help achieve better care, smarter spending and healthier people. Our services include:

- Quality improvement technical assistance
- Provider, stakeholder and patient engagement
- Secure data collection, validation, analytics and reporting
- Effective and comprehensive education and dissemination

## Differentiators

- ✓ A 45-year history of service and growth since our founding in 1973
- ✓ Multi-disciplinary staff with experience in the delivery of clinical care, the science of measuring and improving quality, information technology, project management, and government contracting, compliance and accounting
- ✓ Strong, working relationships with providers and stakeholders in all care settings
- ✓ Demonstrated ability to serve as a trusted convener, data aggregator and quality resource for providers seeking to collaboratively improve care quality
- ✓ Extensive experience with electronic health records, workflow redesign and quality reporting
- ✓ Strong measures development, testing and maintenance past performance

## Company Data

Quality Insights is a not-for-profit organization focused on measuring and improving health care quality with a mission of bringing people and information together to improve health.

**Legal Name:** Quality Insights, Inc.

**DUNS:** 084599174

**CAGE:** 3LHP7, Non-Profit Organization

**NAICS:** 518210, 541519, 541611, 541618, 541690, 541720, 813212, 813920, 923120

**GSA PSS, Consulting Services:** GS-00F-366GA

**GSA IT-70, Health IT Services:** GS-35F-076GA

### Certifications:

- ✓ ISO 9001:2015
- ✓ One of only 14 Federally designated Quality Innovation Network-Quality Improvement Organization (QIN-QIO) in the country
- ✓ Federally designated End-Stage Renal Disease Network serving 9 states and territories
- ✓ QIO-like Entity

## Past Performance

- **Centers for Medicare & Medicaid Services.** Quality Innovation Network-Quality Improvement Organization. 2014-Present. Transforming care in five states through collaboration with 9,500 healthcare providers and 1,200 partners. Highlights include saving \$72 million in avoidable hospital readmissions over three years and providing comprehensive diabetes self-management education to 5,300 patients.
- **Veterans Health Administration.** External Peer Review Program. 2014-Present. Abstract data from every VHA facility in the country and successfully collect, analyze and provide reports from more than 400,000 medical records per year.
- **Office of the National Coordinator for HIT.** Regional Extension Center (REC). Helped 6,000 clinicians successfully implement EHRs and achieve meaningful use.