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# Transplant Referral Process

## Inova Abdominal Transplant



# Presentation Topics

- Transplant Opportunities
- What is TX Access
- Referral Process for Inova Abdominal Transplant
- Referral Communication with our Team

# Transplant Opportunities

Inova Abdominal Transplant offers kidney and pancreas transplant for their patients.

- **Living Kidney Donation**

Recipients can receive a living donor kidney transplant from a direct donation or via the Paired Kidney Exchange Program.

- **Paired Kidney Exchange Transplant**

Inova Abdominal Transplant partners with the National Kidney Registry to facilitate paired kidney exchange transplants

Donors and recipients can participate as a pair or donors can elect to proceed with advance donation for their intended recipient

Donors and recipients participate in PKE for various reasons. ABO or HLA incompatibility, age, kidney size, donor size, or eplet matching

- **Deceased Donor Transplant**

Inova offers kidney, pancreas and kidney/pancreas deceased donor transplant

- Inova Abdominal Transplant is an IOTA transplant program

The IOTA model aims to increase the access to kidney transplant for patients living with end-stage renal disease. Inova Abdominal Transplant maximizes the use of deceased donor kidneys by accepting open offers and educating patients about multiple listing, increased risk or expanded criteria donors.

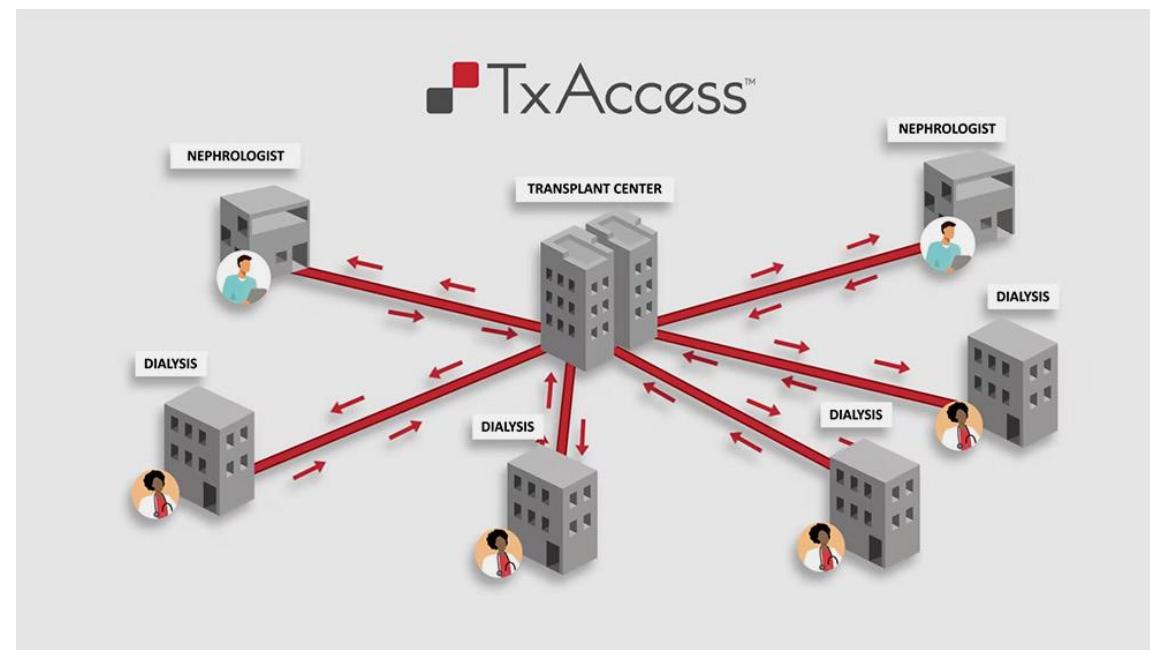
Our team will provide education to patients on how they may decrease their wait time on the deceased donor list.

**Our goal as transplant team is to assist all patients and provide education on the benefits of living donation and offer educational webinars on how to find a living donor in their community.**

# What is TxAccess?

TxAccess is a platform that enhances the continuity of care for transplant patients by facilitating communication between the transplant center and the dialysis center facilities.

Through TxAccess, providers can submit referrals and required documentation to the transplant center. Utilizing an electronic communication tool has simplified the process and allows both the transplant center and providers a central place to share information and assist recipients going through the evaluation process.



Providers will be able to view up-to-date information of a patient's referral or waitlist status. The information is shared securely to protect patient confidentiality.

Using the Dashboard in the system providers can access updated information on the patients, exchange messages with the transplant team, view upcoming appointment and appointment history and see what remaining tests are needed for patients to be listed.

Hello Whit

Needs Attention All Providers Export Dashboard

Show 10 entries Search:

▲	Patient Name	DOB	Date Referred	Referral Status	Current Referring Provider	Current Dialysis Center	Transplant Center	Transplant Status	Next Apt	Options
★	Castellon, Joseph	04/18/1964	12/19/2022	Submitted	Testerman, Irene	TEST DIALYSIS NORTH 	TEST THE UNIVERSITY MEDICAL CENTER			<a href="#">View</a> <a href="#">Hide</a>
✗ ★	Rothchild, Glenn	09/22/1964	03/18/2020	Accepted	Testerman, Norma	TEST DIALYSIS NORTH 	TEST THE UNIVERSITY MEDICAL CENTER	Waitlist Active as of 10/23/2020	01/10/2023 03:00 PM (Waitlist Appointment)	<a href="#">View</a> <a href="#">Hide</a>
✗ ★	Anderson, Luke	09/12/1971	06/27/2022	Accepted	TEST, JACK	TEST DIALYSIS NORTH 	TEST THE UNIVERSITY MEDICAL CENTER	Referral Active as of 06/28/2022	12/22/2022 09:30 AM (Initial Transplant Evaluation)	<a href="#">View</a> <a href="#">Hide</a>
✗ ★	Beach, Mike	07/06/1977	03/18/2020	Accepted	Testerman, Norma	TEST DIALYSIS NORTH 	TEST THE UNIVERSITY MEDICAL CENTER	Waitlist On Hold (Weight currently inappropriate for transplant) as of 04/13/2022		<a href="#">View</a> <a href="#">Hide</a>
✗ ★	Beach, Mike	07/06/1977	12/19/2022	Accepted	Testerman, Norma	TEST DIALYSIS NORTH 	TEST THE OTHER TRANSPLANT CENTER	Referral Active as of 12/19/2022		<a href="#">View</a> <a href="#">Hide</a>
✗ ★	Easterling, Brian	04/12/1975	09/30/2021	Accepted	Elsworth, Lexi	TEST DIALYSIS NORTH 	TEST THE UNIVERSITY MEDICAL CENTER	Evaluation Closed (Medical Contraindication) as of 01/12/2022		<a href="#">View</a> <a href="#">Hide</a>

# Referral Process using TxAccess

- An account is created for each provider to refer patients to the transplant center
  - Social worker or other provider will provide to the transplant center the name of the staff member, all facilities the staff member covers along with the address, phone number and fax number for each facility.
  - The TxAccess contact will create the account profile for the staff member
  - An email will be sent to the staff member to confirm and create an individual account in TxAccess
  - TxAccess will provide dates for a training session to learn how to use the system for sending referrals
  - Any questions for this process can be directed to the office manager, Mary Ann Calayag, for assistance.

# Sending the Referral

- **Create a patient referral in TxAccess**

The referral will include the patient's demographic information and medical records for the transplant team to start the evaluation process.

Required Medical Records:

Patient demographic facesheet

2728 Form

Medication list

Most recent lab results

Recent progress notes

Any additional medical information pertinent to the patient medical history

# Referral Communication

- After the referral is received at the transplant center, our intake coordinators will schedule Pre-Transplant Education with pre-transplant coordinators. This can be done virtually or in-person.
- History and Physical phone call: A transplant coordinator will call and review the patient's medical and surgical history. This call takes approximately 30-45 minutes
- Insurance authorization is reviewed prior to a patient being scheduled for evaluation and surgery
- Initial or Team Evaluation- a checklist with the steps for evaluation to transplant. The checklist includes standard testing, but also will include individualized tests and consultations needed for each patient

- It is our expectation and the patient's responsibility to complete the evaluation within 90 days. If the patient does not complete the requirements in 90 days, or if a patient has 3 or more No-Shows, the evaluation may be closed.
- Communication with the Transplant Team from the patient about their progress in completing their testing is important.
- Once the patient has completed all the required testing and consults, they will be presented at our Collaborative Practice Meeting
- If the patient is approved, they will be added to the UNOS waiting list for transplant. The patient is now active for a deceased donor transplant.
- After listing, the patient will be assigned to a Waitlist Coordinator and will be required to be re-evaluated annually while on the waitlist to ensure they are ready to receive a transplant at any time.
- If a patient's status changes while in evaluation or while on the waitlist the transplant team will notify the patient and their providers

